



## Learner Support Center

The *mission* of the Learner Support Center is to meet the academic needs of distance-learning students through course content support, such as advising and tele-counseling, career and academic planning, transfer assistance, timely and accurate information about registration, fee payments, financial aid and technical support. Secondly, the Learner Support Center serves as a centralized source of quick response information for students and employees and a source of technical assistance to College employees in the efficient use of the wide area network.

The *vision* for the Learner Support Center is to provide high quality response to the needs of distance learners that is focused on learner outcomes.

### Hours of Operation

Monday – Thursday: 7:00 a.m. – 10:00 p.m.

Friday: 7:00 a.m. – 5:00 p.m.

Saturday: 9:00 a.m. – 1:00 p.m.

Sunday: 1:00 p.m. – 5:00 p.m.



- Technical Helpdesk Support 632-3151
- Distance Learner Advising 646-2300
- Information Center 646-2300
- Toll-Free 1-877-633-5950



- FAX 632-5955
- Toll-Free FAX 1-888-873-1145



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